

Community Services Committee

Date of Meeting: 6 June 2024

Title of Report: Quarterly performance reporting

Presented by: Charlotte Craig, Business Improvement Manager,
Argyll and Bute HSCP

The Committee is asked to:

- Consider and note the quarterly reports

1. EXECUTIVE SUMMARY

HSCP Performance reporting for Quarter 3 and 4 was presented to the Integrated Joint Board in March and May 2024 and is shared with area committees for information.

2. RECOMMENDATIONS

Consider and note the quarterly reports

3. DETAIL OF REPORT

Appendix 1 and 2 are the Quarter 3 and 4 Performance Reports bringing the Area Committee up to date with HSCP performance reporting.

4. RELEVANT DATA AND INDICATORS

Culmination of reporting data collated through the Integrated Performance Management Framework

5. CONTRIBUTION TO STRATEGIC PRIORITIES

6. GOVERNANCE IMPLICATIONS

6.1 Financial Impact none

6.2 Staff Governance none

6.3 Clinical and Care Governance none

7. PROFESSIONAL ADVISORY

The framework supports the reporting requirement and is reviewed to ensure we are meeting reporting requirements and any additional required outcome reporting.

8. EQUALITY & DIVERSITY IMPLICATIONS

Performance evaluation supports planning and review of meeting needs of a diverse population.

9. GENERAL DATA PROTECTION PRINCIPLES COMPLIANCE

Data sharing and storage meets GDPR principles.

10. RISK ASSESSMENT

The IPMF gives a self service oversight of performance and in some cases outcome data which provide relevant management information on service delivery and corresponding narrative on risk.

11. PUBLIC & USER INVOLVEMENT & ENGAGEMENT

Heads of Service work directly with an analyst on an ongoing basis, this has been advantageous in developing reporting and narrative.

12. CONCLUSIONS

13. DIRECTIONS

Directions required to Council, NHS Board or both.	Directions to:	tick
	No Directions required	x
	Argyll & Bute Council	
	NHS Highland Health Board	
	Argyll & Bute Council and NHS Highland Health Board	

14. PREVIOUS REVIEW OF THE REPORT

Meeting	Title of report	Date	Output (if relevant)
<i>Integration Joint Board</i>	<i>Q3 Performance Report</i>	<i>27/03/24</i>	<i>approved</i>
<i>Integration Joint Board</i>	<i>Q4 Performance Report</i>	<i>29/05/24</i>	<i>approved</i>

REPORT AUTHOR AND CONTACT

Author Name Charlotte Craig
 Email charlotte.craig@argyll-bute.gov.uk